

WE'VE BEEN AROUND, WE'LL BE AROUND.

You can count on us.

## OFFICE LOCATIONS

Headquarters  
9605 E. 61st Street  
Tulsa, OK 74133  
Phone: (918) 307-1500  
Fax: (918) 307-1520

Bernice Office  
PO Box 3837  
Bernice, OK 74331  
Phone: (918) 256-9812  
Fax: (918) 256-9814

Family Services Office  
5151 East 51st, Suite 106  
Tulsa, OK 74135  
Phone: (918) 622-5156  
Fax: (918) 622-5298  
familyservices@voaok.org

Muskogee Office  
3300 E. Shawnee Road  
Muskogee, OK 74403  
Phone: (918) 683-1578  
Fax: (918) 683-4068

Bartlesville Office  
4017 S.E. Price Road  
Bartlesville, OK 74006  
Phone: (918) 331-0300  
Fax: (918) 331-0002

Oklahoma City Office  
1917 S. Harvard Avenue  
Oklahoma City, OK 73128  
Phone: (405) 427-7100  
Fax: (405) 427-7157

human potential

## 2009 ANNUAL REPORT



Dear Friends,

This concludes another exciting year at Volunteers of America of Oklahoma. This year highlighted our many areas of strength, but the pressing need for our services in the community reminds us to look forward to future endeavors.

As an organization, we continue to follow the credo set forth by our founders Maud and Ballington Booth, “go wherever we are needed, and do whatever comes to hand.” This year we again witnessed an increased need for assistance as Oklahomans braved the declining economic trends. Fortunately, we were able to address these pressing concerns here at Volunteers of America of Oklahoma. We are proud to open Sequoyah Creek, a new 38 unit senior housing complex in Broken Arrow, offering area seniors an affordable housing alternative.

We are in the second year of our Offender Re-Entry Program. Partnering with the Oklahoma Department of Corrections, we assist moderate to high risk male offenders and their families as they prepare for transition into the community. Our programs offering services to those with disabilities and our Family Services counseling program strive to nurture, uplift, and empower those we serve to reach their full potential. When we recognize a need in the community, Volunteers of America of Oklahoma works hard to fill the gap and assure that no one is left behind.

Your ongoing support this year enabled us to continue to play a crucial role in addressing the needs of our neighbors here in Oklahoma. Thank you for allowing us to translate our slogan “there are no limits to caring” into action. Through your outstanding generosity, we are able to impact the lives of so many.

John Selph  
President/CEO



COMMUNITY - SECURITY - AFFIRMATION

volunteers

## OUR MISSION

Volunteers of America of Oklahoma's purpose is to respond to Oklahomans in need and create opportunities for people to experience the joy of serving others.

### BOARD OF DIRECTORS

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*Barry and Boyd Investment Services*

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*NAI Commercial Properties*

**Tiffany Claxton**

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**Brian Franklin, Secretary**

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*Williams*

**John Selph, President/CEO**

*Volunteers of America of Oklahoma*

**Dennis Semler**

*Tulsa County*

**Tom Trimble, Treasurer**

*Tulsa County*

## OUR PROGRAMS

Volunteers of America of Oklahoma directly touches the lives of many of Oklahoma's neediest and most vulnerable citizens. We strive to elevate them to the highest level of self sufficiency possible, and for those who will always need our assistance; we pledge to continue to serve them as long as we can. Working with those with developmental disabilities, the frail elderly, at-risk children and youth and the homeless is something most people can't imagine doing. We can't imagine not doing it.

### DEVELOPMENTALLY DISABLED

#### RESIDENTIAL CARE

Volunteers of America of Oklahoma is the state's largest nonprofit residential care provider for adults and children who are developmentally disabled.

#### PRADER-WILLI SYNDROME

Volunteers of America of Oklahoma is the state's leader in specialized residential care for individuals with Prader-Willi Syndrome in Oklahoma City and Tulsa. This genetic disorder manifests itself in compulsive eating, life threatening obesity, and mental retardation.

#### VOCATIONAL SERVICES

Volunteers of America of Oklahoma provides community-integrated employment for all individuals regardless of disabilities through our Vocational Services.

## CORRECTIONS

### OFFENDER RE-ENTRY

Volunteers of America of Oklahoma's Offender Re-Entry Program assists moderate to high risk male offenders and their families as they prepare for transition into the community. Working closely with the Oklahoma Department of Corrections, our staff establishes a wrap-around support team three months before the offender is released that follows the offender after he is released from prison.



## HOMELESS

### PAYEE SERVICES

We provide payee services for individuals who need assistance managing their money. We provide services to over 300 individuals in Tulsa.

### PERMANENT SUPPORTIVE HOUSING

This program provides housing to individuals who meet the HUD homeless requirements and have a mental or physical disability. This Tulsa based long-term housing program is designed to help these individuals turn their lives around.

## HOUSING

### SENIOR HOUSING

Volunteers of America of Oklahoma provides affordable housing for low-income seniors in Oklahoma City, Kingfisher, Choctaw, Broken Arrow and three in Kansas. We make every effort to create a community of care that enables individuals to live as independently as possible for as long as possible. Individuals who are 62 years of age and older with a low income, are provided an opportunity to live in a safe, comfortable and affordable setting.

## COMMUNITY SUPPORT

Volunteers of America of Oklahoma gratefully acknowledges the support of the following donors during the 2009 fiscal year.

#### **Visionary Circle**

**Benefactor \$50,000 - \$99,000**

George Kaiser Family Foundation

Barry and Company  
Cyclonic Valve Company  
ONEOK, Inc.  
Williams

#### **Visionary Circle**

**Champion \$25,000 - \$49,000**

The Anne and Henry Zarrow  
Foundation

#### **Visionary Circle**

**Leader \$10,000 - \$24,999**

The City of Muskogee Foundation  
QuikTrip  
St. Mary Land & Exploration  
Company

#### **1896 Founders' Circle**

**Guardian \$5,000 - \$9,999**

The Gelvin Foundation  
Ann Graves  
Bette and Michael Graves  
HB&R Oil Company  
Nadel and Gussman  
Rooney Insurance Agency  
The Jess L. and Miriam B. Stevens  
Foundation  
Tulsa Community Foundation  
United Healthcare

#### **1896 Founders' Circle**

**Patron \$2,500 - \$4,999**

Anchor Stone  
Bank of Oklahoma

#### **1896 Founders' Circle**

**Pacesetter \$1,000 - \$2,499**

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Bill Miller Piano Warehouse  
Ruth K. Nelson  
Diane and Jeff Potts  
Craig Rainey  
Riggs, Abney, Neal, Turpen, Orbison  
& Lewis  
Sam's Club Foundation  
Spirit Bank  
Tulsa Technology Center

*\*We have made every effort to ensure accuracy in the above list. We sincerely apologize if we missed your name or if there are any errors or omissions. Please contact us and we will be happy to correct the information. Thank you.*

	As of 6.30.09	As of 6.30.08
<b>ASSETS</b>		
Cash	\$468,708	\$1,314,490
Accounts Receivable	\$2,054,511	\$1,801,904
Prepaid Expenses	\$162,039	\$228,891
Other Current Assets	\$27,601	\$27,631
Total Current Assets	\$2,712,859	\$3,372,916
Fixed Assets	\$1,968,717	\$2,181,759
Other Assets	\$645,872	\$902,433
<b>Total Assets</b>	<b>\$5,327,448</b>	<b>\$6,457,108</b>
<b>LIABILITIES &amp; FUND BALANCE</b>		
Accounts Payable and Accrued Expenses	\$2,053,673	\$2,243,554
Other Current Liabilities	\$152,096	\$204,750
Line of Credit	-	-
Total Current Liabilities	\$2,205,769	\$2,448,304
Mortgages Payable	\$1,051,904	\$1,079,851
Other Liabilities	\$326,399	\$350,275
Total Liabilities	\$3,584,072	\$3,878,430
Fund Balance	\$1,743,376	\$2,578,678
<b>Total Liabilities &amp; Fund Balance</b>	<b>\$5,327,448</b>	<b>\$6,457,108</b>

balance

## SENIORS

### ADVANTAGE

This program offers case management services to the frail elderly who are living in their own homes and supported by Medicaid. Volunteers of America of Oklahoma case managers work with these individuals to assure their medical needs are met and to help them to stay active in society and out of nursing homes. This program is offered in Oklahoma City.

### CARING COMPANIONS

Volunteers of America of Oklahoma matches volunteers with nursing home residents who do not have any regular visitors. This program is offered in the Tulsa area.

### RSVP

Volunteers of America of Oklahoma coordinates a four-county RSVP Program based in Muskogee that also includes an office in Eufaula. This 600+ member program provides persons ages 55 and over with volunteer opportunities throughout the community, such as hospitals, schools, and museums.



### SOCIAL SERVICE COORDINATORS

Volunteers of America of Oklahoma employs three social service coordinators to work in our senior complexes dedicated to housing elderly individuals on fixed incomes. The social service coordinators assist residents with their needs ranging from transportation to daily medications.

seniors

# YOUTH AND FAMILIES

## FAMILY SERVICES

We provide outpatient counseling through individual and family therapy. Sessions can take place in the home as well as at the Family Services office.

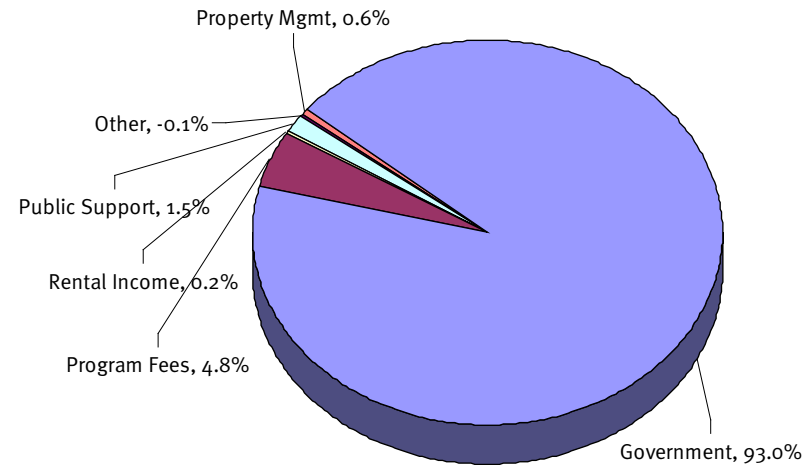


## MENTORING

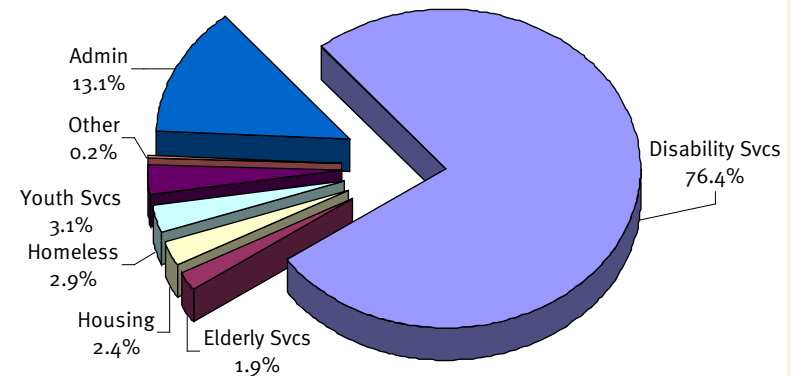
Volunteers of America of Oklahoma's Mentoring Program matches mentors with children, who are ages 4-15 and have a parent in prison. Volunteers spend at least four hours of time with a child each month. Mentors come from all walks of life, economic and educational backgrounds.

Oklahoma ranks first in the nation for female incarceration rates, which is 115% higher than the national average. Oklahoma ranks fourth for number of males incarcerated, and number five in number of children affected by a parent being incarcerated. In the Tulsa metro area alone there are more than 5,000 children who have at least one incarcerated parent.

2009 SOURCES OF REVENUE



2009 EXPENSES BY PROGRAM



funding

youth