Celebrating 25 Years in Oklahoma

Love shines through.

2018 Annual Report

Volunteers of America Oklahoma
Thanks to You...

Compassionate care continues for Oklahoma’s most vulnerable

Achieving a milestone year is cause for celebration! We celebrate you; our donors, friends and advocates who made 25 years a success by “helping Oklahoma’s most vulnerable”. It is more than a mantra. It’s our mission lived out day by day, moment by moment. Our staff are passionate to assist clients in fulfilling their basic daily needs and achieving improved circumstances.

As we look ahead to the next major milestone and ponder our accomplishments, one thing is certain; providing compassionate care to the most vulnerable is the distinguishing factor among all our programs.

Please enjoy the client successes YOU made possible. With your compassionate support last year, over 2,600 people were helped with services. We are blessed by you joining in our mission to restore hope. Thank you for your partnership as we approach a new quarter-century of service.

Maud and Ballington Booth: Pioneers of Compassionate Care

In 1895, social reformers Maud and Ballington Booth founded Volunteers of America pledging to “go wherever we are needed, and do whatever comes to hand”. This commitment led the early organization to offer food, medicine, and comfort to the hungry, the sick, and the homeless. Their pledge continues to guide Volunteers of America’s partnership of professional staff, volunteers and other community supporters as we provide a broad range of services dedicated to “helping America’s most vulnerable”.

Now in our second century of service, Volunteers of America is one of the nation’s largest and most comprehensive human services organizations, touching the lives of more than 2 million people each year in hundreds of communities across the United States. As a state affiliate, Volunteers of America Oklahoma has offered services and community outreach since 1993 from the statewide headquarters in Tulsa and satellite offices in Bartlesville, Bernice, Muskogee and Oklahoma City.
Veteran Employment Services Works for Gabriel

Help getting a job was the spark that this veteran needed to get his life back on track. Gabriel lost his job as an electrician and was facing eviction. Most of his belongings vanished along with his marriage. When Gabriel met the Volunteers of America Oklahoma Veteran Employment team, he was impressed with the immediate help. Gabriel said “They worked diligently to help me find a new job opportunity.” Gabriel is grateful for the help in overcoming the hurdle he faced after being unemployed for several months.

Mark Lounsbury, Director of Veterans Employment Services, understands that veterans have unique challenges. “Gabriel was a machine-gunner in the Marine Corps. He served his country and it’s an honor to help veterans overcome the challenges they encounter.”

Our Veterans Employment Services team forms partnerships with area employers who desire to hire veterans. Many local employers, themselves veterans, understand the barriers of returning to civilian life. They give preference to hiring veterans as they know that military training provides veterans a strong work ethic, discipline and desire to accomplish any mission or job. Once trained, employers tell us that veterans are a long-term asset to the any company.

The Volunteers of America Oklahoma Veteran Employment Team has enrolled 527 veterans into the program and placed 354 veterans into employment since 2015. The current average hourly wage at placement is $14.24.
ON THE ROAD TO SUCCESS

Veteran Joel got a job to support his family. Joel says, “I received help getting a job and settling my family in Tulsa after the hurricane devastated our home in St. Croix.”

Charlie is housed and is managing severe mental illness. Charlie says, “Without the help of Volunteers of America Oklahoma, I would have no ability to make my life better. I wouldn’t have any relationship with my daughters.”

Wynomia lives independently with money management services. “I appreciate what the program does for me. I would recommend these services to any senior citizen who needs help managing their bills.”

Affordable housing helps Dottie live within a fixed income. Dottie says she is thrilled “to live in such a nice place that I can afford. My apartment is the right size for me.”

Providing a smile and a hug for everyone is Vanessa’s super power. Vanessa, who has an intellectual disability, works at a local store and lives at home with residential support.
WHERE WE SERVE

AGING SERVICES

AFFORDABLE SENIOR HOUSING
OKLAHOMA
Broken Arrow
Sequoyah Creek Apartments
Choctaw
Bent Oak Apartments
Kingfisher
Autumn Trace Apartments
Oklahoma City
Meadow Cliff Apartments
Southwoods Apartments

KANSAS
McPherson
Edinburgh Manor Apartments
Salina
Market Place Apartments
Saline Apartments

AFFORDABLE HOUSING FOR THE DISABLED
Broken Arrow, Jenks and Tulsa

RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)
Volunteers serving in Muskogee, Cherokee, McIntosh and Sequoyah counties.

HOMELESS PREVENTION SERVICES

MONEY MANAGEMENT SERVICES
Clients served in: Canadian, Cherokee, Cleveland, Comanche, Creek, Delaware, Garvin, Grady, Hughes, Jackson, Logan, Mayes, McIntosh, Muskogee, Oklahoma, Okmulgee, Ottawa, Payne, Pottawatomie, Rogers, Seminole, Sequoyah, Tulsa, Wagoner and Woodward counties.

HOUSING SERVICES FOR CHRONIC HOMELESSNESS
Clients served in Tulsa county.

VETERANS EMPLOYMENT SERVICES
Veterans served in: Tulsa, Creek, Okmulgee, Osage, Pawnee, Rogers and Wagoner counties.

INTELLECTUAL/DEVELOPMENTAL DISABILITY SERVICES
Clients served in: Canadian, Cherokee, Cleveland, Creek, Delaware, McIntosh, Muskogee, Nowata, Oklahoma, Okmulgee, Osage, Ottawa, Payne, Rogers, Sequoyah, Tulsa and Washington counties.

OFFICE LOCATIONS

TULSA HEADQUARTERS
9605 E. 61st Street, 918-307-1500

BERNICE
BARTLESVILLE
MUSKOGEE
OKLAHOMA CITY

For more information, go to www.voaok.org
How YOU Made a Difference!

**AGING SERVICES**

Seniors, Elderly, and Disabled Received Affordable Housing
Apartments in Broken Arrow, Choctaw, Kingfisher, Oklahoma City, Tulsa, Oklahoma, and McPherson and Salina, Kansas.

**403**

Seniors, Elderly and Disabled Received Services Promoting Their Health and Wellness
Includes health screenings, exercise classes and group activities.

Volunteers Provided 63,379 Hours of Service
Retired Senior Volunteer Program (RSVP), in Muskogee, Cherokee, McIntosh and Sequoyah counties, provided services to 6,126 recipients including meals to the elderly, transportation to doctors appointments and helping pre-school children with reading skills.

**404**

**INTELLECTUAL/DEVELOPMENTAL DISABILITY SERVICES**

Individually Received 24/7 Residential Care
544,179 hours of residential/vocational service provided.

**171**

**HOMELESS PREVENTION SERVICES**

Individually Transferred from Chronic Homelessness Received 24/7 Housing Services
56 individuals challenged by severe mental illness, substance abuse and physical disabilities served.

**1,122**

Individually Received Money Management Services
942 individuals served preventing eviction and homelessness.

- **119** Muskogee
- **228** Oklahoma City
- **595** Tulsa

Veterans Received Employment Services
124 veterans provided with résumé building assistance, interview skills, work clothes, transportation and other job placement services.

**2,664**

PEOPLE SERVED
2018 STATEMENT OF ACTIVITIES
Audited Financials — For the year ended June 30, 2018

BALANCE SHEET

Assets
- Current assets .......................................................... $2,971,523
- Land, buildings and equipment .................................. $780,543
- Other assets .............................................................. $369,666
- Total assets ............................................................... $4,121,732

Liabilities and Net Assets
- Total liabilities .......................................................... $1,670,742
- Total net assets .......................................................... $2,450,990
- Total liabilities and net assets .................................... $4,121,732

INCOME STATEMENT

Operating Revenues
- Total donor support .................................................. $500,556
- Government agencies/grants .................................... $10,267,601
- Other revenue ........................................................... $982,989
- Total revenue from operations .................................... $11,751,146

Operating Expenses
- Program services:
  - Fostering independence ........................................ $8,675,127
  - Promoting self-sufficiency ...................................... $1,341,180
- Total program services ............................................ $10,016,307
- Management and general ....................................... $1,609,945
- Total Operating Expenses ....................................... $11,626,252

Gain from operations .................................................. $124,894
Income from other activities ....................................... $30,015
Change in net assets ................................................... $154,909
Net assets—beginning of year ..................................... $2,296,081
Net assets—end of year .............................................. $2,450,990

Use of Funds

Source of Funds

Other Information
Volunteers of America Oklahoma manages eleven (11) HUD affordable housing projects (401 units) for seniors, the elderly and the disabled in Oklahoma and Kansas with assets totaling $9.42 million.
BOARD OF DIRECTORS

Chairman
Dan Higgins, Jr.
Senior Vice President
Morgan Stanley

Vice Chairman
Jack Walters
General Manager
UniFirst, Inc.

Treasurer/Secretary
Kim Fisher
Chief Information Officer
American Fidelity

Lora Boyle
Impact Manager
City Year Tulsa

David Burgy
Major General
OK Air National Guard

Richard Clapp
Program Manager
Apex Companies

Josh DuVall
Account Executive
Avigilon

Dr. Christopher Gilbert
Audiologist
Gilbert’s Audiology

Renee Huffaker
Senior Compliance Manager
Arvest Bank

Ryan Lefler
Owner
Restoration Services

Tony Oliva
Vice President
Storage Plus, Inc.

June Pennell
PAC Manager
Williams Companies

Eli Pumpkin
Marketing
Cherokee Nations Businesses

Jessica Roberson
Child Welfare Supervisor
Oklahoma Dept. of Human Services

Directors Emeritus
Monty Berry
Managing Broker
Equitas Realty Advisors

Elaine Dishman
Senior Vice President
Regent Bank

Jim Light
Business Development
Tulsa Tech

Michael Graves
Owner
HB&R Oil Co., LLC

Wayne Hamilton
Vice President
Zunis Investments LLC

J. Lyon Morehead
Retired Attorney
Riggs, Abney, Neal

Dr. Diane Potts
Assoc. Prof./Human Svcs.
Tulsa Community College

Advisory Board Members
Konica Boulter
Program Director
The Oxley Foundation

June Patton
Sales Consultant
L&M Office Furniture

President/CEO
Pam Richardson
Volunteers of America
Oklahoma

OUR MISSION:
To respond to Oklahomans in need
and to create opportunities for
people to experience the joy of
serving others.
Serving over 2,600
individuals annually,
we are dedicated to
helping Oklahoma’s
most vulnerable by
serving veterans,
the aging,
the homeless and
the disabled.

SAVE THE DATE!
Friday, May 1, 2020
6 p.m., Cain’s Ballroom
423 N. Main, Tulsa

Sponsorships and tickets at
voaok.org/rhinestonecowboy

Rhinestone Cowboy 2019 recognized Retired Major Generals Rita Aragon and Myles Deering as the 2019 Premier Volunteers. The Heart of Courage was awarded to U.S. active service members and veterans.