



Love shines through.

2018 ANNUAL REPORT



Volunteers of America
OKLAHOMA

Thanks to You...

Compassionate care continues for Oklahoma's most vulnerable

Achieving a milestone year is cause for celebration! We celebrate you; our donors, friends and advocates who made 25 years a success by *"helping Oklahoma's most vulnerable"*. It is more than a mantra. It's our mission lived out day by day, moment by moment. Our staff are passionate to assist clients in fulfilling their basic daily needs and achieving improved circumstances.

As we look ahead to the next major milestone and ponder our accomplishments, one thing is certain; providing compassionate care to the most vulnerable is the distinguishing factor among all our programs.

Please enjoy the client successes **YOU** made possible. With your compassionate support last year, over 2,600 people were helped with services. We are blessed by you joining in our mission to restore hope. Thank you for your partnership as we approach a new quarter-century of service.



Maud and Ballington Booth: Pioneers of Compassionate Care

In 1895, social reformers Maud and Ballington Booth founded Volunteers of America pledging to "go wherever we are needed, and do whatever comes to hand". This commitment led the early organization to offer food, medicine, and comfort to the hungry, the sick, and the homeless. Their pledge continues to guide Volunteers of America's partnership of professional staff, volunteers and other community supporters as we provide a broad range of services dedicated to *"helping America's most vulnerable"*.



Now in our second century of service, Volunteers of America is one of the nation's largest and most comprehensive human services organizations, touching the lives of more than 2 million people each year in hundreds of communities across the United States. As a state affiliate, Volunteers of America Oklahoma has offered services and community outreach since 1993 from the statewide headquarters in Tulsa and satellite offices in Bartlesville, Bernice, Muskogee and Oklahoma City.

Veteran Employment Services Works for Gabriel

Help getting a job was the spark that this veteran needed to get his life back on track. Gabriel lost his job as an electrician and was facing eviction. Most of his belongings vanished along with his marriage. When Gabriel met the Volunteers of America Oklahoma Veteran Employment team, he was impressed with the immediate help. Gabriel said “They worked diligently to help me find a new job opportunity.” Gabriel is grateful for the help in overcoming the hurdle he faced after being unemployed for several months.

Mark Lounsbury, Director of Veterans Employment Services, understands that veterans have unique challenges. “Gabriel was a machine-gunner in the Marine Corps. He served his country and it’s an honor to help veterans overcome the challenges they encounter.”

Our Veterans Employment Services team forms partnerships with area employers who desire to hire veterans. Many local employers, themselves veterans, understand the barriers of returning to civilian life. They give preference to hiring veterans as they know that military training provides veterans a strong work ethic, discipline and desire to accomplish any mission or job. Once trained, employers tell us that veterans are a long-term asset to the any company.



The Volunteers of America Oklahoma Veteran Employment Team has enrolled 527 veterans into the program and placed 354 veterans into employment since 2015.

The current average hourly wage at placement is \$14.24.

ON THE ROAD TO SUCCESS

Veteran Joel got a job to support his family.

Joel says, “I received help getting a job and settling my family in Tulsa after the hurricane devastated our home in St. Croix.”



Charlie is housed and is managing severe mental illness.

Charlie says, “Without the help of Volunteers of America Oklahoma, I would have no ability to make my life better. I wouldn’t have any relationship with my daughters.”

Wynomia lives independently with money management services.

“I appreciate what the program does for me. I would recommend these services to any senior citizen who needs help managing their bills.”



Affordable housing helps Dottie live within a fixed income.

Dottie says she is thrilled “to live in such a nice place that I can afford. My apartment is the right size for me.”



Providing a smile and a hug for everyone is Vanessa’s super power.

Vanessa, who has an intellectual disability, works at a local store and lives at home with residential support.

WHERE WE SERVE

AGING SERVICES

AFFORDABLE SENIOR HOUSING OKLAHOMA

Broken Arrow

Sequoyah Creek Apartments

Choctaw

Bent Oak Apartments

Kingfisher

Autumn Trace Apartments

Oklahoma City

Meadow Cliff Apartments

Southwoods Apartments

KANSAS

McPherson

Edinburgh Manor Apartments

Salina

Market Place Apartments

Saline Apartments

AFFORDABLE HOUSING FOR THE DISABLED

Broken Arrow, Jenks and Tulsa

RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)

Volunteers serving in Muskogee, Cherokee, McIntosh and Sequoyah counties.

HOMELESS PREVENTION SERVICES

MONEY MANAGEMENT SERVICES

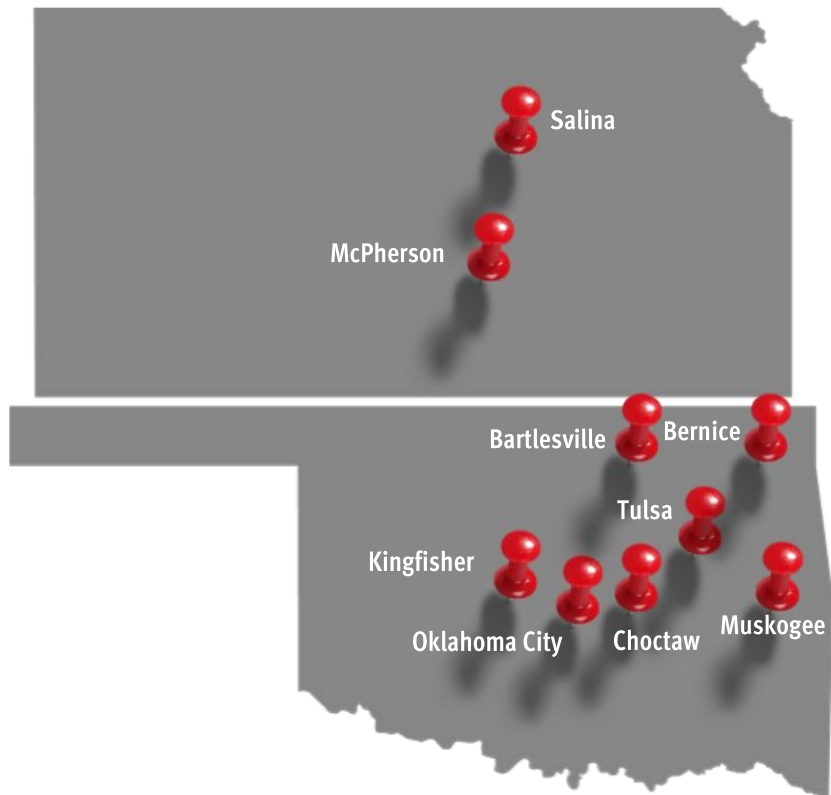
Clients served in: Canadian, Cherokee, Cleveland, Comanche, Creek, Delaware, Garvin, Grady, Hughes, Jackson, Logan, Mayes, McIntosh, Muskogee, Oklahoma, Okmulgee, Ottawa, Pawnee, Payne, Pittsburg, Pottawatomie, Rogers, Seminole, Sequoyah, Tulsa, Wagoner and Woodward counties.

HOUSING SERVICES FOR CHRONIC HOMELESSNESS

Clients served in Tulsa county.

VETERANS EMPLOYMENT SERVICES

Veterans served in: Tulsa, Creek, Okmulgee, Osage, Pawnee, Rogers and Wagoner counties.



INTELLECTUAL/DEVELOPMENTAL DISABILITY SERVICES

Clients served in: Canadian, Cherokee, Cleveland, Creek, Delaware, McIntosh, Muskogee, Nowata, Oklahoma, Okmulgee, Osage, Ottawa, Payne, Rogers, Sequoyah, Tulsa and Washington counties.

OFFICE LOCATIONS

TULSA HEADQUARTERS

9605 E. 61st Street, 918-307-1500

BERNICE

BARTLESVILLE

MUSKOGEE

OKLAHOMA CITY

For more information, go to www.voaok.org

How YOU Made a Difference!

544

AGING SERVICES

Seniors, Elderly, and Disabled Received Affordable Housing

Apartments in Broken Arrow, Choctaw, Kingfisher, Oklahoma City, Tulsa, Oklahoma, and McPherson and Salina, Kansas.

403

Seniors, Elderly and Disabled Received Services Promoting Their Health and Wellness

Includes health screenings, exercise classes and group activities.

404

Volunteers Provided 63,379 Hours of Service

Retired Senior Volunteer Program (RSVP), in Muskogee, Cherokee, McIntosh and Sequoyah counties, provided services to 6,126 recipients including meals to the elderly, transportation to doctors appointments and helping pre-school children with reading skills.

171

INTELLECTUAL/DEVELOPMENTAL DISABILITY SERVICES

Individuals Received 24/7 Residential Care

544,179 hours of residential/vocational service provided.

1,122

HOMELESS PREVENTION SERVICES

Individuals Transitioned from Chronic Homelessness Received 24/7 Housing Services

56 individuals challenged by severe mental illness, substance abuse and physical disabilities served.

Individuals Received Money Management Services

942 individuals served preventing eviction and homelessness.

119	Muskogee
228	Oklahoma City
595	Tulsa

Veterans Received Employment Services

124 veterans provided with résumé building assistance, interview skills, work clothes, transportation and other job placement services.

2,664

PEOPLE SERVED

2018 STATEMENT OF ACTIVITIES

Audited Financials — For the year ended June 30, 2018

BALANCE SHEET

Assets

Current assets.....	\$ 2,971,523
Land, buildings and equipment	\$780,543
Other assets	\$369,666
Total assets	\$ 4,121,732

Liabilities and Net Assets

Total liabilities.....	\$ 1,670,742
Total net assets.....	\$2,450,990
Total liabilities and net assets	\$ 4,121,732

INCOME STATEMENT

Operating Revenues

Total donor support.....	\$500,556
Government agencies/grants.....	\$10,267,601
Other revenue.....	\$982,989

Total revenue from operations **\$11,751,146**

Operating Expenses

Program services:	
Fostering independence.....	\$8,675,127
Promoting self-sufficiency.....	\$1,341,180
Total program services	\$10,016,307
Management and general	\$1,609,945

Total Operating Expenses..... **\$11,626,252**

Gain from operations

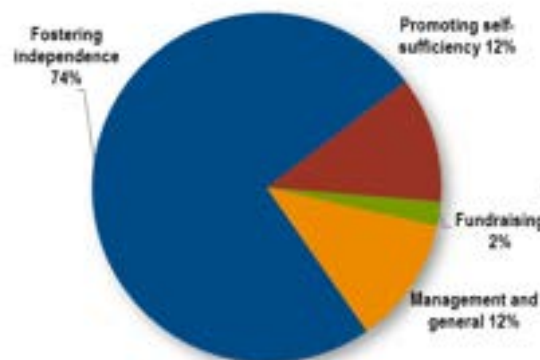
Income from other activities

Change in net assets.....

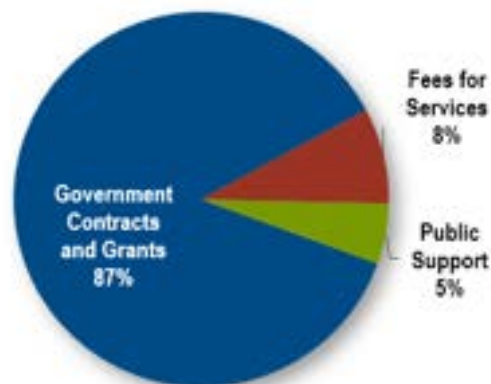
Net assets—beginning of year

Net assets—end of year..... **\$2,450,990**

Use of Funds



Source of Funds



Other Information

Volunteers of America Oklahoma manages eleven (11) HUD affordable housing projects (401 units) for seniors, the elderly and the disabled in Oklahoma and Kansas with assets totaling \$9.42 million.

BOARD OF DIRECTORS

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Senior Vice President
Morgan Stanley

Vice Chairman

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UniFirst, Inc.

Treasurer/Secretary

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Chief Information Officer
American Fidelity

Lora Boyle
Impact Manager
City Year Tulsa

David Burgy
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OK Air National Guard

Richard Clapp
Program Manager
Apex Companies

Josh DuVall
Account Executive
Avigilon

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Audiologist
Gilbert's Audiology

Renee Huffaker
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Arvest Bank

Ryan Lefler
Owner
Reset Restoration Services

Tony Oliva
Vice President
Storage Plus, Inc.

June Pennell
PAC Manager
Williams Companies

Eli Pumpkin
Marketing
Cherokee Nations Businesses

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Child Welfare Supervisor
Oklahoma Dept. of Human
Services

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Assoc. Prof./Human Svcs.
Tulsa Community College

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The Oxley Foundation

June Patton
Sales Consultant
L&M Office Furniture

President/CEO

Pam Richardson
Volunteers of America
Oklahoma

OUR MISSION:

To respond to
Oklahomans in need
and to create
opportunities for
people to experience
the joy of
serving others.

Serving over 2,600
individuals annually,
we are dedicated to
helping Oklahoma's
most vulnerable by
serving veterans,
the aging,
the homeless and
the disabled.

SAVE THE DATE!
Friday, May 1, 2020

6 p.m., Cain's Ballroom
423 N. Main, Tulsa

Sponsorships and tickets at
voaok.org/rhinestonecowboy



Rhinestone Cowboy 2019 recognized Retired Major
Generals Rita Aragon and Myles Deering as the 2019
Premier Volunteers. The Heart of Courage was awarded to
U.S. active service members and veterans.